

Daniel Izquierdo-Hänni

International lecturer Founder of Swiss Dental Marketing



Marketing experience and dental knowledge

Born and raised in Switzerland, Daniel Izquierdo-Hänni is an experienced marketing and communication specialist. For twenty years he has been working in the advertising, PR and event business in Zurich and Basle. He holds a Swiss superior technical degree in Marketing.

In 2005 he moved to Valencia, where he founded "Swiss Marketing Spain" offering market and marketing support for foreign companies in Spain. Curaden Swiss, leading company in oral healthcare, contracted Daniel to run their subsidiary company. In 2010 he founded "Swiss Dental Marketing" focussing his knowhow and experience on dental healthcare professionals and dental practices.





Marketing experience and dental knowledge

Since then, Daniel has made a name for himself as a lecturer, collaborating with universities, dental colleges and the dental industries in Spain, Switzerland, Austria, Germany or Mexico. As Daniel says: "Marketing is a very complex part of economics. Whether I am writing articles and books or giving speeches and running workshops, my objective is always to impart a knowhow transfer that's highly focused on the real needs of dental practices, doing so in a perfectly understandable way; not highbrow, but realistic and pragmatic."









Well founded and sustainable know-how-transfer

Daniel Izquierdo-Hänni offers advanced training resources for dental professionals. Form and formats depend on the requirements (type of event, duration, target group or educational goals).

LECTURES

Speeches about dental marketing and patient communication topics, previously agreed upon with the client. These lectures offer an additional perspective and value for dental congresses, client events or trade fairs/exhibitions.

POWER LECTURE

Short speeches (45 – 60 minutes) on special topics such as "Emotional Dentistry", transmitting an additional perspective to all kind of dental events.





Well founded and sustainable know-how-transfer

TRAINING COURSES

Designed as frontal lectures for a larger audience. Half day or full day options are available.

WORKSHOP

Highly interactive full day course, including short team exercises or role playing. Limited number of participants to guarantee the involvement of all those taking part.

IN-CLINIC WORKSHOP

Training day for the entire team of a dental practice. Content and education objectives agreed upon with the client/dental practice owner. Highly effective for teambuilding.

TRAINING SERIES

Series of advanced training days over a longer period of time. Developed according to the clients' needs and guidelines.



Selection of topics

- Dental practice marketing: pain or gain?
- Emotional Dentistry: the importance of dental patients' feelings
- How to improve the acceptance of statement of costs
- Brand experience at the dental practice
- Patient communication: how to establish a convincing dialogue
- HR-Management and leadership in dentistry
- The dental patient as the key to success
- Why my dental practice? How to develop a unique market position and differentiation
- The complaint as an opportunity to reinforce patient loyalty.
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A few examples...



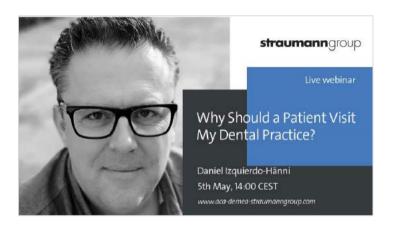
Early days in 2011: Nobel Biocare Spain & Switzerland







Straumann Group Emerging Markets

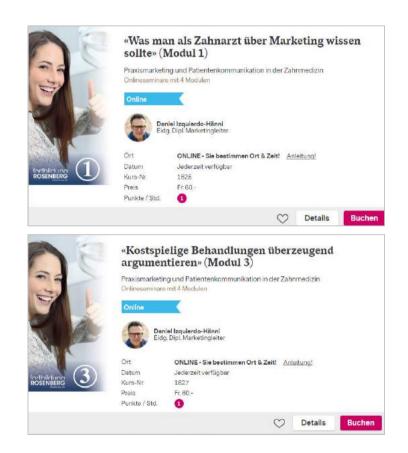


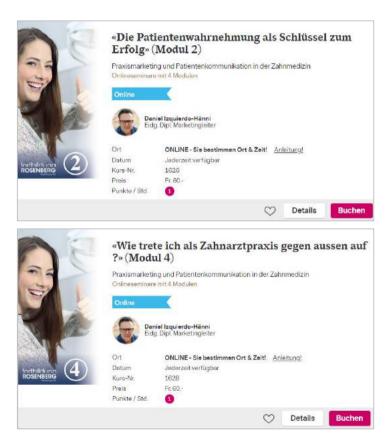






4 x 1 hour on-demand classes







Lecture in Mexico City for ITI











Books about dental practice marketing



Germany, Austria, Switzerland ISBN 978-3-943996-33-3



Spain, Mexico ISBN 978-84-945590-2-0



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More about Daniel on his Linkedin-Profile

